

NEIGHBORHOOD PROBLEMS - WHERE TO CALL

City of Omaha's Web Page: www.cityofomaha.org

Mayor's Hotline Web Page: www.cityofomaha.org/departments/mayor/Hotline/hotline.htm

City Services

Air Quality/Odor Control Svcs.	402-444-6015 / 402-444-6016 Environmental
Alarm Registrations	402-444-6263 City Finance
Alley Maintenance	402-444-4919 Street Maintenance
Building Permits	402-444-5380
Building Inspections (construction related)	402-444-5350
Cars, Junk Trailers on Public or Private Property	402-444-5555 Mayor's Hotline
Chuck Holes, Debris, Litter Blocking Street, Curb Repairs	402-444-4919 Street Maintenance
City Council	402-444-5520
City Parks, Pools, Golf Courses or Recreation Center Problems	402-444-5900 Parks & Rec. Dept.
City Services Information or Complaints	402-444-5555 Mayor's Hotline
Code Enforcement/Planning	402-444-5371
Compost	402-444-6665 Public Works
Driveway/Curb Cut Permits Issued by	402-444-4978 / 444-5101 Public Works
Empty Bldgs, Vacant Houses, Deteriorated Bldgs., Occupied Dilapidated Houses	402-444-5214 or 402-444-5380 Planning
Garbage Collection/Recycling/Complaints/Information	402-444-5555 Mayor's Hotline
Hate Crimes	402-444-5238 Quality Control
Historic Preservation	402-444-4283 (444-HATE) Police Dept.
Housing Discrimination, Civil Rights Violations	402-444-5770 Planning
Mayor's Hotline	402-444-5055 Human Relations
Mayor's Office	402-444-5555
"No Parking" or Other Signs	TTY/TDD 402-996-8490
Nuisance Vehicles (Dead Storage on Street or Lawn, Off Pavement Auto Litter Improperly Licensed)	402-444-5000
Parks and Recreation	402-444-5160 Traffic Engineering
Public Works Department	402-444-5555 Mayor's Hotline
Sewer Problems	402-444-5900
Sidewalks Broken or Obstructed	402-444-5220
Sign Ordinance Information	402-444-5332 Sewer Maintenance
Snow Removal Complaints	402-444-5280
Speed Bumps	402-444-5362 / 402-444-5364 P & I
Street Construction Problems or Complaints	402-444-4919 Street Maintenance
TDD	402-444-5255
Tenant-Landlord Discrimination	402-444-5109 Public Works
Traffic Signal Not Working	402-444-5034
Trailers or Cars Parked on Front Lawns	402-444-5055 Human Relations
Tree Limbs/Hedges Blocking View of Traffic	402-444-5160 Traffic Engineering
Trees, Downed Limbs on City Right-of-Way	402-444-5555 Mayor's Hotline
Trees Marked with an "X"	402-444-5925 Parks Maintenance
Unsafe or Dangerous Building or House	402-444-4919 Street Maintenance
Vehicle Already Towed	402-444-5925 Parks Maintenance
Weeds Over 18", Yard Litter	402-444-5555 Mayor's Hotline
Zoning Enforcement	402-444-5782 / 444-5783 Impound Lot
Zoning Information	402-444-5910 Weeds & Litter
	402-444-5371 Planning Department
	402-444-3426 Planner's Desk

Public Safety

Arson Hotline	402-444-3473
Business Watch	402-444-6518
Crime Prevention Specialists	
NE Area 402-444-3367	NW Area.....402-444-6478
SE Area 402-444-7743	SW Area.....402-444-7928
Crime in Progress Communications Dept	911
Crimestoppers	402-444-STOP (444-7867)
Criminal Investigation Bureau, Omaha Police Dept	402-444-5652

North Investigations (Follow up on crimes occurring North of Dodge)	402-444-5696
South Investigations (Follow up on crimes occurring South of Dodge)	402-444-5590
Domestic Violence, Omaha Police Dept.	402-444-5825
Fire Department Public Education & Affairs Bureau (includes Smoke Detector Installation & Operation Detector Home Safe)	402-444-3560
Gang Unit, Omaha Police Dept	402-444-5990
Graffiti to Report Mayor's Hotline	402-444-5555
Narcotics Unit, Omaha Police	402-444-5680
Neighborhood Watch Program	402-444-5772
Non-Emergency Police Dept. Line Central Headquarters, 505 S. 15 St	402-444-5600
Non-Emergency Police Dept., to make a "Crime Report over the Phone"	
Telephone Response Unit	402-444-4877

Precinct Captains

Northeast 4316 N. 30 (30 & Taylor)	402-444-6916
Northwest...10245 Wiesman Dr	402-444-7555
Southeast 2475 Deer Park Blvd (25 & Vinton)	402-444-4041
Southwest...9864 M Street	402-444-6116
Special Victims Unit (...Sexual Assaults/Child Victim)	402-444-5636
Traffic Unit, Omaha Police	402-444-5860
Vice Squad	402-444-5680
Victim Assistance Unit	402-444-4597

General

Animal Control (Strays, Bites, Sick or Injured Animals, Barking Dogs, or Dead Animals)	402-444-7800 Humane Society
Before You Dig	402-344-3565 / 1-800-642-8434
Cable Franchise Agreement Questions	402-444-4567 City Council
City of Omaha Handgun Ordinance	402-896-0454
Community Support/Energy Assistance Programs (OPPD)	402-636-3654
Concealed Carry Handgun Training	402-896-0454
Community Services/First Call for Help 211 United Way Events HOTLINE	402-444-6800
Gas Leaks, Water Line Breaks, or Fire Hydrants (Emergency)	402-504-7777 MUD
Handicap Parking Stickers	402-444-7103 County Treasurer
Housing Discrimination (Fair Housing Center)	402-934-6675
Keep Omaha Beautiful	402-444-7774
National Safety Council	402-896-0454
Poison Control Center	1-800-222-1222
Rats, Raw Garbage, Open Refrigerator/Freezer in Yard/Mosquitoes	402-444-7481 Douglas Co. Health
Safe Communities Efforts	402-896-0454
State Ombudsman (Information)	1-800-742-7690 (Toll Free)
Street Lights Out/Electrical Wires Down	1-800-554-6773 OPPD
Tenant/Landlord Legal Issues	402-348-1060 Legal Aid Society

Douglas County

Assessor's Office	402-444-7060
Birth and Death Certificates	402-444-7204
Douglas County Environmental Services	402-444-6181
Douglas County Switchboard	402-444-7000
Drivers' License Testing Locations	
4208 S. 50th Street	402-595-2039
7414 N. 30th Street	402-595-2040
2910 N. 108th Street	402-595-3106
5730 S. 144th Street	402-595-2424
Health Department Information Line / Directory	402-444-7476
Homestead Exemption From Property Taxes	402-444-7185 County Assessor
Landfill Office and Information	402-238-2970
Marriage License – County Clerk	402-444-6080
Property Taxes	402-444-7272
Register of Deeds/Property Ownership	402-444-7194
Sanitation (Wells and Septic Systems)	402-444-7485
Sheriff's Vehicle Inspection Station – 8338 Chicago Street	402-444-7532
Surveyor – Engineer Office (County Roads/Projects)	402-444-6372
Treasurer's Office	402-444-7280